

BLUEGRASS STATE

NEWSLETTER

Fall 2014
Volume 17 Number 7

UPCOMING EVENTS

**KASFAA Fall
Conference**
Crowne Plaza
Louisville Airport
Louisville, KY
October 15-17, 2014

SASFAA Conference
Memphis, TN
Feb. 22 - 25, 2015

**KASFAA Spring
Conference**
Lexington
Clarion
April 15th-17th, 2015

A MESSAGE FROM OUR PRESIDENT



Kristie Hughes

Hello, KASFAA friends! I hope you had a wonderful summer and have made it through the start of the fall semester. It's been a very exciting few months as I've had the pleasure of representing KASFAA at several regional and national meetings and conferences. It is definitely a privilege to have the opportunity to network with and learn from so many experienced colleagues in our profession.

Please take a few moments to review the members of the 2014-2015 Executive Board and Committee

Chairs. I want to thank each of these KASFAA leaders who have already done an amazing job so far in serving our association in their respective roles. I am honored to be working with such a creative, dedicated, and hard working group of professionals. A transition meeting was held in Bardstown in June to allow time for teambuilding and setting goals for this year, followed up by our first Executive Board and fall program planning meetings in Louisville in July. I also enjoyed attending the SASFAA Board meeting in Memphis, Tennessee, site of the annual SASFAA Conference, February 22-25, 2015, with our very own, Chris Tolson, serving as Conference Chair.

I hope you have made plans to attend the Fall Conference "Toes in the Water, KASFAA in the Sand," October 15-17 at the Crowne Plaza Louisville Airport. Program co-chairs Chester Priest and Blake Dyer are heading up the effort to provide a fantastic conference. We are pleased to have several outstanding guest presenters, including our FSA friends, Dave Bartnicki and Wood Mason, along with NASFAA National Chair, Eileen O'Leary, and SASFAA President, Nathan Basford. We will also welcome back our own Past-President, Katie Conrad, as a presenter and special guest. The conference will also include a New Member Workshop with a full agenda, coordinated by our Membership Chair, Robin Buchholz and our Vice President, Judy Bradley. Many thanks go out to these two individuals, as well as program co-chairs, Chester and Blake, and the entire program committee for working tirelessly to plan a great fall conference. You can look forward

— Continued on Page 2

to impressive speakers, informative sessions, and a little time for relaxing with KASFAA friends. Many other exciting KASFAA training events are taking place around the state. High school counselor workshops are scheduled at 9 sites throughout the Commonwealth. These will be held starting at the end of October and continuing throughout the month of November, so co-chairs Michelle Standridge and Will Bradley and site coordinators are already hard at work. The NASFAA Fall Training workshop on the topic of Need Analysis will be held November 21st at the KHEAA offices in Frankfort. Daniel Patterson and his committee are making plans for your attendance. College Goal Kentucky events will also take place throughout the state over the next few months. If you would like to host an event or volunteer at a site, please contact one of our CGK co-chairs, Kim Dolan or Jennifer Anderson for more information.

An association's greatest asset is its members - we are here to serve you, as well as students and families around the state of Kentucky. As KASFAA President, my job is to represent each of you, and I want to do that to the best of my ability. Thank you so much for your support and encouragement. If you have any questions, ideas, or concerns, please feel free to share with me. You can contact me at kristie.hughes@wku.edu or at 270-745-5159. I look forward to seeing each of you very soon in Louisville!

— Kristie Hughes
KASFAA President

FROM EDITOR Jennifer Toth

We encourage letters to the editor, original articles, photographs, announcements and reports. Items of interest are gladly accepted.

Contact the editor for questions, rates and insertion dates. The KASFAA Newsletter is published three times a year. Graphic and web design provided by KHEAA/KHESLC.

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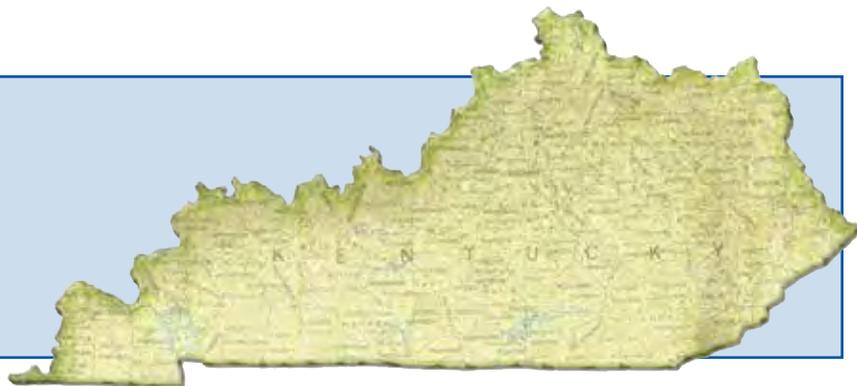
For more details, call your KHEAA/KHESLC marketing representative at 888.678.4625.



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News from around KENTUCKY



Movers & Shakers

King retires from Morehead

Donna King retired as Director of Financial Aid at Morehead State University on September 30, 2014. Congratulations to King, who served at MSU for 30 years.

Tretter joins Bellarmine

April Tretter joined Bellarmine University's Office of Financial Aid in July as Associate Director of Financial Aid.

Elizabethtown welcomes Simms

Elizabethtown Community & Technical College welcomes **Lauren Simms** to its financial aid staff. Lauren is a graduate of the University of Kentucky and has six years of higher education experience. She comes to ECTC from Midway College, where she served four years in financial aid.

Wesley named EKU financial aid specialist

John Wesley has joined the EKU Financial Aid Office in August as a financial aid specialist.



John Wesley

Navient announces new reps

Greg Carlo is your new Navient Relationship Manager assisting Kentucky not-for-profit schools. "I am extremely excited about this opportunity and truly value the relationships that I have developed in the school community. Rest assured, my commitment to customer service remains number one!" Reach Greg at [Greg.Carlo](mailto:Greg.Carlo@navient.com) "at" navient.com



Greg Carlo

John MacLaughlin is your new Navient Relationship Manager assisting all proprietary schools in Kentucky. "It is an honor to work hard to serve our school community." As with Greg, if you have servicing questions, compliance questions, or need assistance with financial literacy and default prevention, please don't hesitate to contact John at [John.mclaughlin](mailto:John.mclaughlin@navient.com) "at" navient.com.



John MacLaughlin

Junior members

Charlotte Gray Klarer was born to **Jon and Erin Klarer** (KHEAA Government Relations) on July 9, 2014 at 4:36 p.m. weighing 7 lbs. 4.3 oz. and 20.5 inches long. Everyone is doing very well, including big brother William.



Charlotte Klarer

Jessica Cooper, Assistant Director of Enrollment Services for Scholarships at Morehead State University, and her husband, Eric, welcomed daughter **Erissa Lea Cooper** on June 13, 2014. Erissa weighed 8 pounds, 12 ounces. She is a blessing to the whole family, including **Aunt Sheila Roe**, KHEAA Grants Coordinator.



Erissa Cooper

Teach your students banking basics

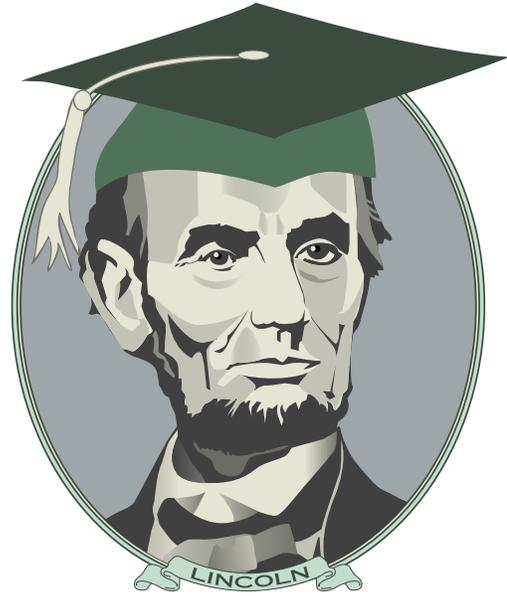
By Chansone Durden,
TG Account Executive Team Manager

If you offer your students financial literacy training, here's a topic to add to your curriculum: how to use banks and credit unions. According to a 2011 Federal Deposit Insurance Corporation survey, close to half of all lower-income households are unbanked or underbanked, meaning they either don't have a bank account or have an account but also rely on alternative financial services, like check cashing and payday lenders.

It's likely that some of your students don't use a bank or credit union either. Why should banking matter to students?

"Banks and credit unions give folks access to the mainstream financial systems in our country," said Jordana Barton, a senior advisor with the Federal Reserve Bank of Dallas. "Banks are essential to people who want to partake in our society in a fuller way."

Among other things, banks and credit unions can help students establish a credit history they'll need to buy a car or start a business. Banks can save students cash in terms of lower interest rates



and fees. And using banks or credit unions makes students less likely to turn to predatory lenders like pawn shops, which can offer hard-to-repay loans.

"Demystifying how banks operate can lead more students to open a checking or savings account," said Barton.

— Continued on next page

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Bank On

Barton, who was born in the colonias along the Texas-Mexico border, works in community development, but she spent the early part of her career as a student financial aid counselor. Her background has spurred her to look for ways to empower lower-income families and students.

“To narrow the gap between rich and poor, we have to get more students engaged in programs like college and banking,” said Barton.

Barton noted that many colleges are requiring students complete one or more classes on managing money and that banking fits under that umbrella. She also described various financial awareness campaigns from across the country, including “Bank On,” that might offer support to colleges.

“Bank On’s main purpose is to sign people up who aren’t banked,” said Barton. “Participating banks offer affordable, entry-level services to interested folks. These banks also tend to be flexible in the forms of identification they accept, including consular IDs.”

Investing in themselves

Studies show that unbanked students and families may feel intimidated by the large national

chains or don’t believe they have enough money to start an account. Barton said that mentors on campus can help students become more comfortable with the idea of banking.

Based on her own experience, Barton noted that personal testimony has the most power to motivate students to use banks. “Stories of success with a checking or savings account demystify things for students and their families.”

However, there may be other roadblocks to bank use. Many first-generation students feel indebted to their families and offer their parents any money they acquire, including financial aid.

“What you have to do is show these students that by banking their financial aid, they are investing in themselves,” said Barton.

The challenge, according to Barton, is to make clear to students that by starting a bank account they position themselves to help their families down the road. “Explaining bank benefits this way can get students and families on board.”

— *Chansone Durden is an account executive team manager with TG serving schools in KASFAA. You can reach Chansone at (800) 252-9743, ext. 2513, or by email at chansone.durden@tgscl.org. Additional information about TG can be found online at www.TG.org.*

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Spring 2014 Update

Student Aid Disbursements

At the end of the 2014 fiscal year, the Student Aid Branch had disbursed \$208.5 million, or 97%, of the \$214.8 million in available funds.

PROGRAM	EXPENDITURES
KEES	\$104.9 million
CAP Grant	\$62.3 million
KTG	\$30.0 million
National Guard Tuition Award	\$4.7 million
Teacher Scholarship (to Best In Class repayment)	\$1.4 million
KY Coal County College Completion Scholarship	\$1.2 million
Early Childhood Development Scholarship	\$716,800
Osteopathic Medicine Scholarship	\$704,300
Coal County Pharmacy Scholarship	\$576,300
Drive the Dream Scholarship	\$504,500
Mary Jo Young Scholarship	\$430,300
Teacher Scholarship (to scholarship recipients)	\$412,600
KHEAA Work-Study Program	\$394,200
Go Higher Grant	\$203,200

Vinson appointed to KHEAA, KHESLC board

Governor Steve Beshear has appointed Charles B. Vinson of Murray to the board of directors of KHEAA and KHESLC.

Vinson is a retired director of financial aid for Murray State University. He is a member of the Kentucky Association of Student Financial Aid Administrators and the Kentucky Retired Teachers Association.

His term will expire on July 15, 2018.



Charles Vinson

Somerset Christian School junior wins scholarship, photo shoot

McGregor N. Scott II, a junior at Somerset Christian School, is the winner of the “Promote Your School” essay contest sponsored by KHEAA. He earned a \$500 college scholarship and the opportunity for his school to be featured in future college planning materials published by KHEAA.

KHEAA Chief Executive Officer Carl Rollins awarded Scott with a plaque on Thursday, Sept. 11, at his school, where he has a 4.1 GPA. He is president of Somerset Christian’s Science, Technology, Engineering and Math club and is on the academic, soccer and baseball teams.

Principal John Hale also accepted a plaque honoring Somerset Christian as the Kentucky 2015 Model School for being featured in upcoming marketing materials.

Scott and other Somerset Christian students will participate in a photo shoot at the school. The pictures will be used by KHEAA in free college planning guides for high school students, as well as posters, brochures and other publications.

Honorable mention awards went to Kayla Marie Garrison of Adair County High School, Abbey Mayes of Bardstown Bethlehem High School, Matthew Crain of LaRue County High School, Makenzie Davis of Owen County High School and Harrison Baldwin of Shelby County High School. Each received a certificate.

Tyler Powers named outreach counselor

Tyler Powers has joined KHEAA as an outreach counselor helping students and families in southeastern Kentucky.

“I look forward to helping those who have the desire to pursue a college education,” he said. “I can’t wait to start working with counselors in my area so we can reach as many people as possible.”

In addition to schools, Powers will work with adult education centers, state agencies and other groups. He can be reached at tpowers@kheaa.com or (606) 273-9644.

“We’re thrilled to welcome Tyler to the KHEAA Outreach Team,” KHEAA Director of Outreach Services Susan Hopkins said. “His experience as a college access professional will make him a wonderful advocate for students and families and an asset to our efforts.”



Tyler Powers

Powers is a native of Harlan and a graduate of the University of Kentucky. Before joining KHEAA, he worked for Morehead State University as a college access counselor in Harlan, Bell, and Leslie counties.

He and his wife, Randi, live in Harlan. Powers is the son of Charlie and Wendy Powers of Harlan and the grandson of Barbara Banyas of Cumberland.

You can win an iPad from us!

Kentucky residents have a chance to win a new iPad from KHEAA in a sweepstakes held through Facebook during November.

To enter, click on the orange graduate icon on the KHEAA Facebook page, answer one question about college, and “like” KHEAA on Facebook. KHEAA will not share or sell any personal information to a third party.

Only Kentucky residents are eligible. Prior winners are not eligible. Employees of KHEAA or KHESLC, and their immediate family members are not eligible.

The drawing will be held in early December, and the winner will be notified by email. The winner must respond by email within three calendar days to receive the iPad. If no response is received within three days, another winner will be drawn.



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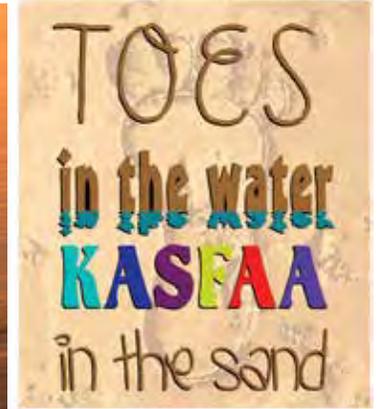


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*"A little sand
between your toes,
always
takes away
your woes"
—Unknown*



President's Welcome

The KASFAA Program Committee invites you to attend the Fall 2014 conference, "Toes in the Water, KASFAA in the Sand," October 15th-17th at the Crowne Plaza Louisville Airport. The program committee has worked very hard to plan an informative and enjoyable event with relevant and interesting sessions. We hope that you'll join us for a few days of training, networking, professional development, and a little relaxation with KASFAA friends.

We are excited to have several special guest presenters join us for the conference. We are pleased to welcome David Bartnicki and Wood Mason from Federal Student Aid to present the Federal Update, a COD Update (General Session), the ever popular Ask a Fed table in our vendor area and several other concurrent sessions throughout the conference. We will also be joined by NASFAA National Chair, Eileen O'Leary, and SASFAA President, Nathan Basford, who will bring us the NASFAA and SASFAA updates at the luncheon on Thursday, as well as joining in the mix with some interesting concurrent sessions. Our very own Past-President, Katie Conrad, will also be joining us as a special guest and presenter. Be sure to check out the tentative agenda for more details regarding the four sets of concurrent sessions and exhibit area times!

We hope that everyone will take time to chat with our special guests and mingle with KASFAA friends at the President's Reception on Wednesday evening. Who knows...possibly someone will break out a grass skirt for a little hula dancing!

New KASFAA members, as well as those new to financial aid, are invited to attend a special New Member Workshop on Wednesday, October 15th beginning at 7:30 am ET with a continental breakfast, followed by a full agenda, lunch with the Executive Board and conclude prior to the opening session. More information will be coming soon from Robin Buchholz, Membership Chair, so watch your email for details. If you have questions regarding the workshop, please email rbuchholz@kheaa.com.

Once again, KASFAA will offer a one-day conference rate. You are welcome to choose the day you wish to attend, and pay only \$50 (plus membership dues, if not already paid) to attend all functions and sessions that day. We hope this will make it possible for more members to participate in our conference.

Conference registration is now open! The hotel group rate is only \$99.00 per night plus tax, but you must make your reservations by September 28th. Reserve your room on-line now at the Crowne Plaza Louisville Airport website, or call toll-free 1-888-233-9527. Be sure to mention the group name KASFAA to get the group rate.

We look forward to seeing you in Louisville!

Kristie Hughes
KASFAA President

Tenative Conference Agenda

TUESDAY, October 14

2 p.m. – 5 p.m.	Executive Board Meeting
6:30 – 7:30 p.m.	Executive Board / Program Committee Dinner
7:30 – 9 p.m.	Packet Stuffing and Decorating

WEDNESDAY, October 15

7:30 – 8 a.m.	New Members / Executive Board Continental Breakfast
8 a.m. – Noon	Exhibit Setup
8 a.m. – 2:15 p.m.	New Member Workshop (with lunch) ABC's of Financial Aid Federal Methodology/EFC Part 1 Repeat Course Work Federal Methodology/EFC Part 2 with hand calculation Student Eligibility
Noon – 1 p.m.	New Members / Executive Board Lunch
Noon – 5 p.m.	Registration
Noon – 3 p.m.	Exhibits / Communication Center Open
2:30 – 3:30 p.m.	Opening Session / Federal Update I, David Bartnicki, DOE
3:30 – 4 p.m.	Break (Hotel Check In)
3:30 – 5 p.m.	Exhibits / Communication Center Open
4 p.m. – 5 p.m.	Concurrent Sessions NSLDS Reporting for 150% Sub Loan Limit Default Prevention/3rd party outsourcing Work Study KY Coal County College Completion Program
5:30 – 7 p.m.	High Tide Luau, President's Reception

THURSDAY, October 16, 2014

8 a.m. – 11 a.m.	Late Registration
8 – 11:30 a.m.	Exhibits / Communication Center Open
9 – 10 a.m.	General Session – COD Update, Wood Mason, DOE
10 – 10:15 a.m.	Break
10:15 – 11:15 a.m.	Concurrent Sessions Customer Service/Professionalism

R2T4

	Resources for Needy Students Benefits of Outsourcing Verification
11:30 a.m. – 1:15 p.m.	Luncheon / Business Meeting / Awards / SASFAA & NASFAA Updates
1:15 – 2:15 p.m.	Ask a Fed Table in Exhibit Area Open
1:30 – 2 p.m.	Sector Meetings
2 p.m. – 4 p.m.	Exhibits and Communication Center Open
2:15 – 3:15 p.m.	Concurrent Sessions Auditors' Perspective of Fin. Aid New Aid Officer Financial Aid Toolbox COD Reporting for 150% SULA Data, Wood Mason, DOE NASFAA's updated Ethical Principals and Code of Conduct
3:15 – 3:30 p.m.	Break
3:30 – 4:30 p.m.	Concurrent Sessions Creating and Maintaining an Office Operational Calendar X-Codes – Dependency Status Issues Social Media VA/Military Benefits
4 – 4:30 p.m.	Exhibits / Communication Center Tear down

FRIDAY, October 17, 2014

8 – 9 a.m..	Breakfast
9 – 10 a.m.	KHEAA Update
10 – 10:15 a.m.	Break
10:15 – 11:15 a.m.	Federal Update II, David Bartnicki, DOE
11:15 – 11:30 a.m..	Closing / Adjourn

Donate to The Cabbage Patch

The Fall 2014 KASFAA Conference charity is The Cabbage Patch Settlement House, Inc. The committee requests that everyone try to bring an item or basket of goodies for the raffle and/or silent auction at the charity table in the vendor area.

The Cabbage Patch Settlement House

In 1910, Louise Marshall founded The Cabbage Patch Settlement House with the help of her community, church, and family. Named for the Louisville neighborhood where it was originally established, The Cabbage Patch was formed in the spirit of Christian love as a safe haven for children in the neighborhood to play, grow, and learn.

The Cabbage Patch has had more than 100 years to grow and currently serves 1,000 to 1,200 at-risk children and families every year. Our highly skilled and professionally trained staff members actively work with children and youth on such life-enhancing experiences as ACT prep, college scholarship achievement, social development and more. The Cabbage Patch's strategy for profoundly changing lives encompasses three main programs:



- **In Recreation and Youth Development**, children and youth learn life skills such as teamwork, commitment, discipline, sportsmanship and respect, all while having fun and building positive, healthy relationships.
- **In Educational Opportunities**, The Cabbage Patch offers a range of educational designed to maximize each student's academic success. Homework help, tutoring, educational games and other activities create a college-seeking culture among children as early as 8 years of age. The Cabbage Patch College Scholars Program provides higher education funding and support to capable, motivated members of The Cabbage Patch as they prepare to transition out of the organization and into the college experience. Mentorship by The Cabbage Patch staff is ongoing for the College Scholars throughout their academic careers.
- **Family Services** offers parents of Cabbage Patch members the opportunity to discover solutions to complex problems and issues. A strong emphasis is placed on helping families break the cycle of poverty through commitment to intensive, long-term case management services that help move them from instability to stable and healthy family environments.

For more information, visit <http://cabbagepatch.org/>

NASFAA Training Workshop: Need Analysis

Daniel Patterson of Somerset Community & Technical College encourages you to learn everything you need to know about Need Analysis at this year's NASFAA Training Workshop! The workshop will be Friday, November 21, 2014 from 9 a.m. to 4 p.m. and will cover the following:

- History of need analysis
- Federal and institutional methodology
- Calculating EFC.

The workshop will be at the KHEAA Building in Frankfort, KY. Kevin Lamb, Director of Financial Aid and Associate Dean of Admissions and Financial Aid, from Centre College will be the trainer. Lunch will be provided. The registration link is available on the KASFAA website. Daniel can be reached at daniel.patterson@kctcs.edu or (606) 878-4733 if you need more information.

Sign up now to host a College Goal Kentucky site

Again this year, College Goal Kentucky will be a multi-day program spanning late fall 2014 through spring 2015. Any campus or organization that wants to host an event focused on FAFSA preparation, completion or follow up that will be open to the public is welcome to participate and can submit one or multiple dates for the College Goal Kentucky calendar.

This format allows schools that want to host a College Goal Kentucky event the flexibility to choose the date and time that works best for their campus and staff. Students who come to any College Goal Kentucky event around the state will still have an opportunity to complete a survey and enter a scholarship drawing.



COLLEGE GOAL KENTUCKY
FAFSA Completion Initiative

The College Goal Kentucky committee will be accepting site registrations through mid-October, so it's not too late! If you are interested in hosting an event, please register as soon as possible through the KASFAA website at the following link: http://www.kasfaa.com/cgs_site.asp. The goal is to have the calendar of College Goal Kentucky events finalized by mid-October in order to take advantage of as many promotional opportunities as possible through the fall months.

If you have any questions, please don't hesitate to contact either of the College Goal Kentucky co-chairs. You can reach Kim Dolan at 502-329-7206 or kdolan@kheaa.com. Jennifer Anderson can be reached at 502-873-4327 or janderson@spalding.edu.

High school counselor workshops offered

KASFAA is proud to again offer state wide EILA credit workshops for High School Counselor and other administrators! The workshops are partnered with ACT in hopes to educate and prepare Counseling professionals on topics including ACT updates, Federal and state financial aid updates as well as information from the Kentucky Workforce Development and Training.

The workshops are scheduled as followed:

Oct. 28th	Morehead University
Oct. 29th	Berea College
Oct. 30th	Union College
Nov. 11th	Murray State
Nov. 12th	Madisonville
Nov. 13th	Western KY University
Nov. 18th	Georgetown College
Nov 19th	Northern Kentucky University
Nov. 20th	University of Louisville

Registration is now open at www.kasfaa.com/hscouns.asp Please feel free to share this information with schools in your area and as always feel free to email mstandridge@spalding.edu with any questions about the workshops. Michelle Standridge and William Bradley (Gateway Community & Technical College) are co-chairs of the KASFAA High School Counselor Workshops.

Help students navigate the 150% subsidy limit

Submitted by Dave Bowman, Regional Director
Great Lakes Educational Loan Services, Inc.

Policy changes such as the 150% subsidy limit regarding federal Direct Subsidized loans can be confusing for students, and can cause additional counseling inquiries and work for your financial aid office.

Here are five key take-aways to keep in mind when counseling students:

1. Students may receive Direct Subsidized loans for no more than 150% of the length of the current academic program. For example, a student enrolled in a two-year program will have three years' worth of subsidized loan eligibility and a student enrolled in a four-year program will have six years' worth of subsidized loan eligibility.
2. Once a student reaches the 150% mark in a particular program, their future subsidized loan eligibility in that program will end. They may, however, be eligible for unsubsidized loans.
3. A student who reaches the 150% limit will have their interest subsidy end for all outstanding subsidized loans if the student does not graduate and continues to be enrolled in the same or a shorter undergraduate program. Repayment does not begin, but like unsubsidized loans, the student (rather than the government) would become responsible for interest that accrues from this point forward.
4. Unlike other measures in determining continued aid eligibility, this provision is not affected by the total dollar amount borrowed. Any and all periods of subsidized loan borrowing will count against the 150% time limit.
5. This policy is in addition to, and not in place of, the lifetime aggregate loan limits that are currently in place.

More Information

Federal Student Aid offers a three-page Direct Subsidized Loan Eligibility resource. You can also check out the 150% DSL Limit presentation that the U.S. Department of Education (ED) used at the July 2013 NASFAA conference, which contains a number of helpful examples. These documents, which open in Adobe PDF, are available on the Information for Financial Aid Professionals website.

— *Dave Bowman is a Regional Director with Great Lakes, serving schools in Kentucky, Tennessee and Southern Ohio. You can reach Dave at (888) 685-1604, or by email at dbowman@glhec.org. Additional information about Great Lakes can be found online at schools.mygreatlakes.org.*

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College Goal Sunday

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High School Counselor Training

Michelle Standridge, Spalding University

Will Bradley, Gateway Community & Technical College

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Shelley Park, Eastern Kentucky University

Long Range Planning

Jennifer Priest, Transylvania University

Membership

Robin Buchholz, KHEAA/KHESLC

Newsletter

Jennifer Toth, KHEAA/KHESLC

Nominations

Runan Pendergrast, Bluegrass Community & Technical College

Program, Fall

Chester Priest, KHEAA/KHESLC

Blake Dyer, Georgetown College

Program, Spring

Chester Priest, KHEAA/KHESLC

Michael Birchett, Bluegrass Community & Technical College

Public Relations / FA Awareness

Brooke Gupton, Campbellsville University

Social Media

Roxy Lewis, University of Louisville

Training, NASFAA

Daniel Patterson, Somerset Community College

Training, Support Staff

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Lois Tidwell, Western Kentucky University

Website / Technology

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